



**Eyesonic Enterprises Inc.**

**Headquarters:**  
188-1999 Savage Road,  
Richmond, BC. V6V0A5 Canada  
Tel: 604-207-6925  
Fax: 604-207-6926  
Website: [www.eyesonic.com](http://www.eyesonic.com)  
E-mail: [sales@eyesonic.com](mailto:sales@eyesonic.com)

**Toronto Branch:**  
26-5730 Coopers Ave,  
Mississauga, ON, L4Z 2E9, Canada  
Tel: 905-501-8880  
Fax: 905-501-887  
Toll Free: 1-866-688-8887

1. Visit [www.eyesonic.com](http://www.eyesonic.com), Go "Support" -> "Software". Download and install the SADP Tool on your computer.
2. Ensure all the devices are under the same network.
3. Reboot the recorder and/or cameras.
4. Right click the SADP Tool icon on desktop, and run it as Administrator, select the device that needs the password reset, and click "Forgot Password" on the right hand corner of the screen.

The screenshot shows the SADP tool interface. At the top, it displays 'Total number of online devices: 6' with 'Export' and 'Refresh' buttons. Below is a table of devices:

ID	Device Type	Security	IPv4 Address	Port	Software Version	IPv4 Gateway	HTTP Port	Device Serial No.
001	HAR526-16	Active	192.168.11.200	9000	V3.5.31build 180...	192.168.11.1	9001	HAR526-161620180
002	DS-KB8112-IM	Active	192.168.11.210	8000	V1.4.6build 1803...	192.168.11.1	80	DS-KB8112-IM0120
003	ES-3062-28	Active	192.168.11.202	8000	V5.5.51build 180...	192.168.11.1	80	ES-3062-2820170
004	ES-3442-28	Active	192.168.11.201	8000	V5.5.0build 1710...	192.168.11.1	80	ES-3442-2820170
005	ES-3243-SZ	Active	192.168.11.203	8000	V5.5.0build 1710...	192.168.11.1	80	ES-3243-SZ2016092
006	HKH8300-T	Active	192.168.11.211	8000	V1.5.0build 1806...	192.168.11.1	80	HKH8300-T0120180

On the right, the 'Modify Network Parameters' panel is visible, showing fields for:

- Device Serial No.: HAR526-161620180315CCWRC08
- IP Address: 192.168.11.200
- Port: 9000
- Subnet Mask: 255.255.255.0
- Gateway: 192.168.11.1
- IPv6 Address: fe80::66db:8bfff:fe90:e923
- IPv6 Gateway: ::
- IPv6 Prefix Length: 64
- HTTP Port: 9001
- Admin Password: (empty field)

Buttons for 'Modify' and 'Forgot Password' are located at the bottom of the panel.

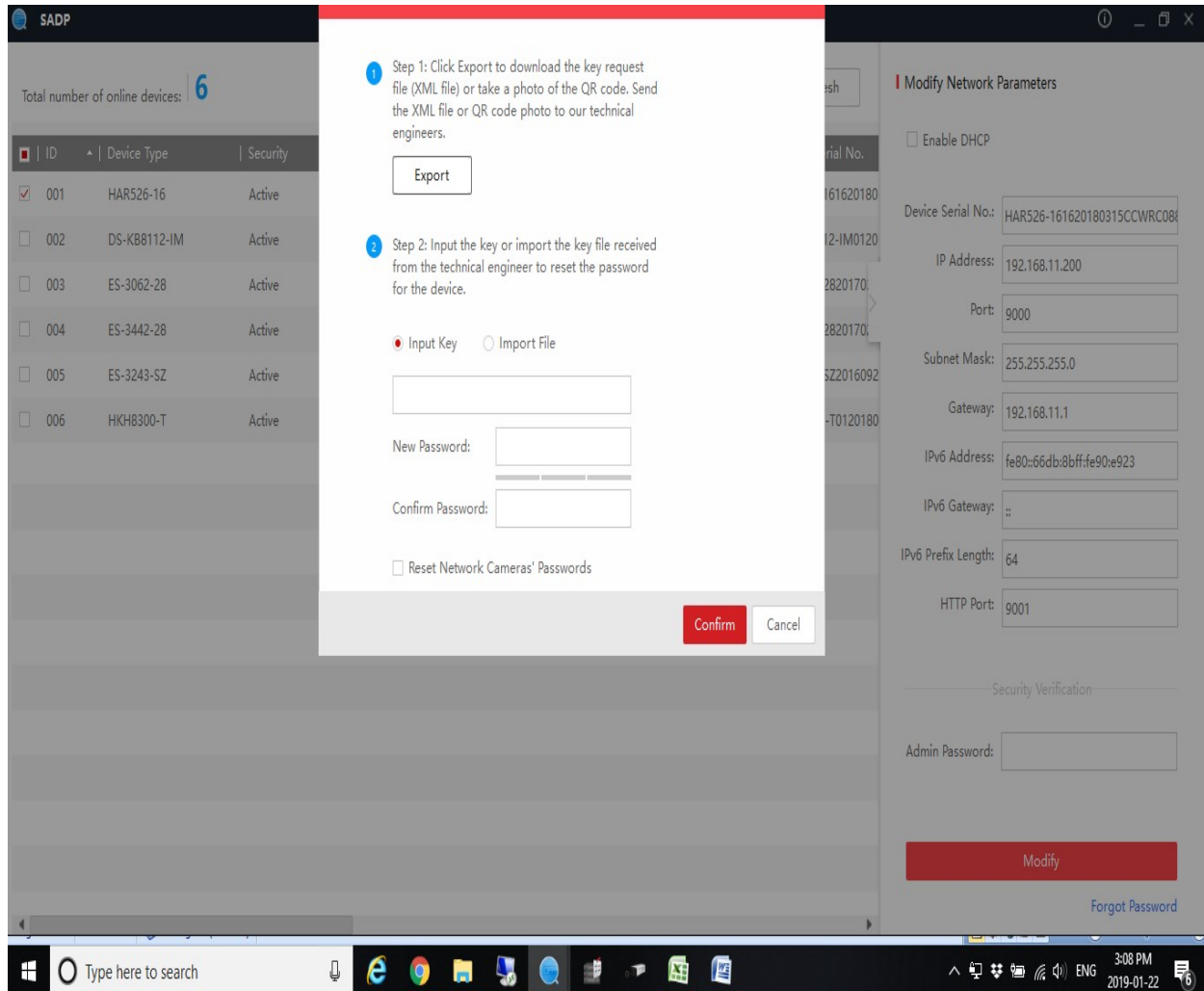


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5. Click the “EXPORT”, and save the \*.xml file onto desktop or any folder you wish to. Email the exported \*.xml file to [tech@eyesonic.com](mailto:tech@eyesonic.com).



6. After exporting the \*.xml file, please do not close the SADP Tool, and do not power cycle the devices.
7. Email the exported \*.xml file to [tech@eyesonic.com](mailto:tech@eyesonic.com). This process may take 5 minutes to an hour.
8. Once we receive your password reset email, we will process the reset, and send you a new file.
9. Once you receive the new file in email, save the attachment onto your computer.
10. Go back to SADP Tool, in STEP 2, click the “IMPORT FILE”, and import the file we sent you.
11. Enter the new password you wish to use, and check mark the “RESET NETWORK CAMERA’S PASSWORD”.
12. The reset file is valid for 24 hours only.